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Pictured: TDECU's Vice President of Contact Centers, Anthony Warden

For Immediate Release: TDECU's Anthony Warden Named Vice President of Contact Centers

(Lake Jackson, TX) — Anthony (Tony) Warden, who has served diligently as Vice President of Loan Resolutions for [TDECU – Your Credit Union](#), has been promoted to Vice President of Contact Centers. In his new role, Warden will oversee TDECU's Member Care team, in addition to maintaining oversight of Loan Resolutions.

TDECU announced Warden's promotion to align with the credit union's focus on Member Experience, service and technology. The position change is one of a number of changes being implemented within the credit union's team structure that will allow the organization to truly distinguish the experience for Member-owners."

Before serving as Vice President of Loan Resolutions at TDECU, Warden worked in a number of executive leadership roles with USAA, Washington Mutual Bank, Bank One, GE Capital, and Discover Card, and as a Senior Consultant for San Antonio-based Analytic Focus, LLC. Warden is a decorated combat veteran, having proudly served as Staff Sergeant in the U.S. Army's 82nd Airborne Division. A graduate of the [American Bankers Association](#) Bankcard School, Anthony also graduated from the [Consumer Bankers Association](#) Executive Banking School, earning top honors and distinguished Tem Wooldridge award. He now serves on the faculty helping to develop the next generation of banking and credit union executives, and also represents TDECU as an active member of Consumer Bankers Association Default Management Committee.

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About TDECU

Founded in 1955, TDECU is a not-for-profit financial cooperative with more than 303,000 Members and over \$3.2 billion in assets. TDECU currently has 42 service locations, including 35 Member Centers, and offers a complete selection of convenient, innovative, and competitive products and services, including a full suite of deposit products as well as mortgage, auto and personal loan products, online and mobile banking. TDECU also offers, through its subsidiaries, retirement planning and wealth management, personal and business insurance products. Members can also access a worldwide network of over 55,000 surcharge-free ATMs. For more information visit [TDECU.org](https://www.tdecu.org) or call 800.839.1154.

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