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For Immediate Release: Jason Carter Joins TDECU

(Sugar Land, TX) – TDECU is pleased to welcome Jason Carter as Director of Member Care. With over 15 years of managing inbound customer contact centers, Jason brings a reputation of developing innovative strategies to continuously provide Members with exceptional service. Before joining the team at TDECU, Carter served in various call center roles including Associate Director of Call Center Operations with Verizon Wireless, Director of Call Center Operations for Mercer HR Services, and most recently, Director of Clinical Contact Center Operations at Health Help, LLC.

Jason holds a Bachelors degree in Business Management from Stephen F. Austin State University.

About TDECU

Founded in 1955, TDECU is a not-for-profit financial cooperative with more than 252,000 Members and \$2.9 billion in assets. TDECU currently has 43 service locations, including 36 Member Centers, and offers a complete selection of convenient, innovative, and competitive products and services, including a full suite of deposit products as well as mortgage, auto and personal loan products, online and mobile banking. TDECU also offers, through its subsidiaries, retirement planning and wealth management, personal and business insurance products and realty services. Members can also access a nationwide network of over 55,000 surcharge-free ATMs. For more information visit TDECU.org or call 800.839.1154.

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