



YOUR CREDIT UNION

December 2021

<b>FACTS</b>		
<b>WHAT DOES TEXAS DOW EMPLOYEES CREDIT UNION (TDECU) AND ITS AFFILIATES DO WITH YOUR PERSONAL INFORMATION?</b>		
<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.	
<b>What?</b>	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>• Social Security Number</li> <li>• Income</li> <li>• IP address, use of this website, online services</li> <li>• Transaction history, account transactions, balances, payment history, &amp; checking account information.</li> </ul> <p>When you are <i>no longer</i> our member, we continue to share your information as described in this notice.</p>	
<b>How?</b>	All financial companies need to share members' personal information to run their everyday business. This information may be collected with the use of pixel tags, clear GIFs or "cookies" which are pieces of data stored on your device. These are assigned to the device by a server and when you return to the site data is returned to the server. Most browsers allow you to reject and delete cookies; however, this may degrade your online experience on our site. In the section below, we list the reasons financial companies can share their members' personal information; the reasons TDECU and its affiliates choose to share; and whether you can limit this sharing.	
<b>Reasons we can share your personal information</b>	<b>Do TDECU and its affiliates share?</b>	<b>Can you limit this sharing?</b>
<b>For our everyday business purposes -</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes -</b> to offer our products and services to you	Yes	You can manage your cookie preferences via our cookie consent banner on <a href="https://www.tdecu.org">tdecu.org</a> . You may also download a browser add-on to prevent Google Analytics from using your data at <a href="https://tools.google.com/dlpage/gaoptout">https://tools.google.com/dlpage/gaoptout</a>
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes -</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes -</b> information about your creditworthiness	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share
<b>Questions?</b>	Call toll-free 800-839-1154 or go to <a href="https://www.tdecu.org/">https://www.tdecu.org/</a>	

Who We Are	
<b>Who is providing this notice?</b>	TDECU and its affiliates means Texas Dow Employees Credit Union and TDECU Insurance Agency.
What We Do	
<b>How do TDECU and its affiliates protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic, and procedural safeguards to protect this information and limit access to information to those employees for whom access is appropriate.
<b>How do TDECU and its affiliates collect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• Open an account</li> <li>• Apply for a loan</li> <li>• Make deposits or withdrawals from your account</li> <li>• Give us your contact information</li> <li>• Show your driver's license</li> </ul> We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
<b>Why can't I limit all sharing?</b>	Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes - information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
Definitions	
<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> <li>• <i>TDECU and its affiliates do share with its affiliates.</i></li> </ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> <li>• <i>TDECU and its affiliates do not share with nonaffiliates so they can market to you.</i></li> </ul>
<b>Joint Marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• <i>Our joint marketing partners include insurance companies and marketing firms.</i></li> </ul>
Other Important Information	
<p><b>COMPLAINT NOTICE:</b> If you have a problem with the services provided by this credit union, please contact us at: TDECU, 1001 FM 2004, Lake Jackson, TX 77566; phone 800-839-1154; or email <a href="mailto:complaints@tdecu.org">complaints@tdecu.org</a>.</p> <p>This credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department (TCUD). If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting TCUD through one of the means indicated below:</p> <p>In person or US Mail: Texas Credit Union Department, 914 East Anderson Lane, Austin, Texas 78752-1699  Phone: 512-837-9236 or Fax 512-832-0278  Email: <a href="mailto:complaints@tud.texas.gov">complaints@tud.texas.gov</a>  Website: <a href="http://www.tud.texas.gov">www.tud.texas.gov</a></p>	